National Health Insurance

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NHI NEWSLETTER



1st September, 2020

Volume 4

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Thank You FRONTLINERS FOR YOUR SERVICE TO OUR COMMUNITY, WE SALUTE YOU!

PLEASE STAY SAFE!



COVID-19: Five steps to look after yourself and others



NHI Update

NHI and MOH

NHI has been coordinating with the Ministry of Health and the COVID 19 Task Force in the fight against the present threat being posed by the SARS coronavirus 2 pandemic. Given the present state of community transmission, it is imperative that people observe the mitigation efforts being implemented by the Government. Social distancing, self-isolation, quarantine, proper use and disposal of face masks that is complementary to all the other measures being taken, are all critical factors that will determine our ability as a health system to cope with the number of cases that may end up at health care facilities. It is our duty and responsibility to follow all those guidelines, and STAY AT HOME unless absolutely necessary, in order to protect our front-line health workers! If you need assistance, please call your NHI clinic and a health worker will direct you over the phone on what actions you need to take. NHI contracted clinics will accept calls from 7 am to 6 pm from Monday to Friday. Any other calls after 7 or weekends please call the 0800- MOHCARE hotline for instructions.

NHI Budget Adjustments

Belize like every other country in the world is currently faced with economic and social hardship caused by the COVID-19 pandemic. Under these circumstances, the Ministry of Finance (MOF) has had to adjust budgets across all other Ministries and programs. As a result, NHI's Annual Budget was also reduced. While NHI had to make the necessary adjustments to services, it is NOT TRUE THAT NHI SERVICES were taken away. Although this adjustment has not resulted in the closing of the NHI clinics, in an effort to sustain the program and the operations of Primary Care Providers, certain immediate measures have been implemented effective July 1st, 2020.

These immediate measures include:

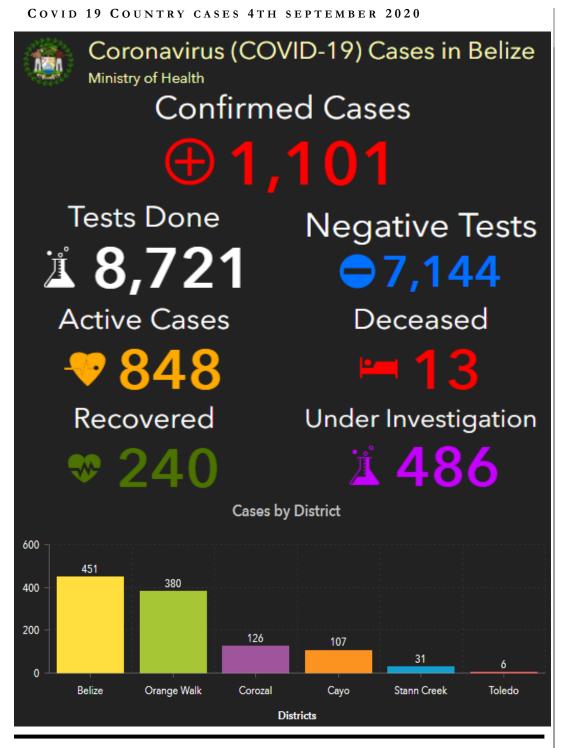
- 1. The Suspension of the Key Performance Bonus to all Primary Care Providers for 2020.
- Decrease in Payment to Primary Care Providers in the Southern Region and Corozal for Primary Care Services and the Nutrition Program.
- Suspension of the Purchasing of Birth Deliveries for NHI Registered Members in the Southern Region as an effort to prioritize the Nutrition Program
- 4. Suspension of Cataract surgeries and a decrease of Laser Surgeries, Eye glasses and Diabetic Exams
- 5. Decrease in Caps for Support Services-Labs, Imaging and Pharmacy in Belize City
- 6. Decrease of 29% to the NHI Administrative budget

Although GOB has committed to avoiding further reductions to the current NHI budget allocation for the rest of the fiscal year, we are living in uncertain times. Therefore, NHI is closely monitoring the monthly allocations to ensure that payments to our providers are sustained and making the necessary adjustment to the program as needed.

NHI Clinics

- All clinics are to maintain the current triage system to route patients with any respiratory symptoms in the outdoor designated areas. (refer to in clinic process flow)
- All clinics must have a holding area for any suspect cases and alert MOH Focal point immediately.
- If transportation is a challenge; contact MRHC focal point who will arrange the pickup patient to be transported to the respiratory centre. (this applies to Central Health region only!) Other regions need to determine what measures are in place in this scenario and inform NHI.
- Should upon consultation with the patient, the doctor needs to prescribe additional medications, the patient is to send a non-symptomatic family member to pick up prescription at one of the NHI approved pharmacies.
- NHI to inform all PCPs that since they are essential service providers and can be deployed as needed to assist in the National COVID-19 response.
- If you think that you have been exposed to the virus, please call your clinic first, to get instructions on what to do.
- In the event that a clinic issues a private prescription or referral, these can still be attended by NHI support service providers at the current NHI negotiated price which will still offer some savings.
- Central Health Region is to formally request this assistance by contacting Dr. Natalia Castillo Rodriguez and Dr. Ramon Figueroa (610-2697 <u>nrodriguez@socialsecurity.org.bz</u> and 615 9078 <u>rfigueroa@socialsecurity.org.bz</u>)

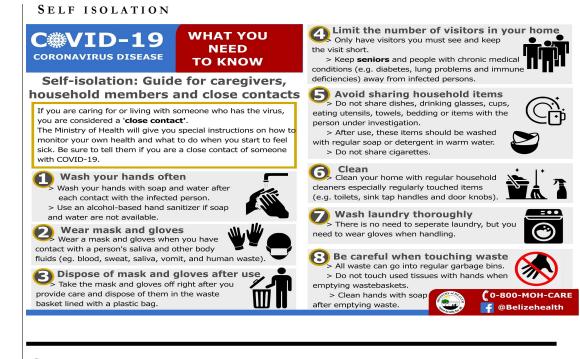
Cases in Belize



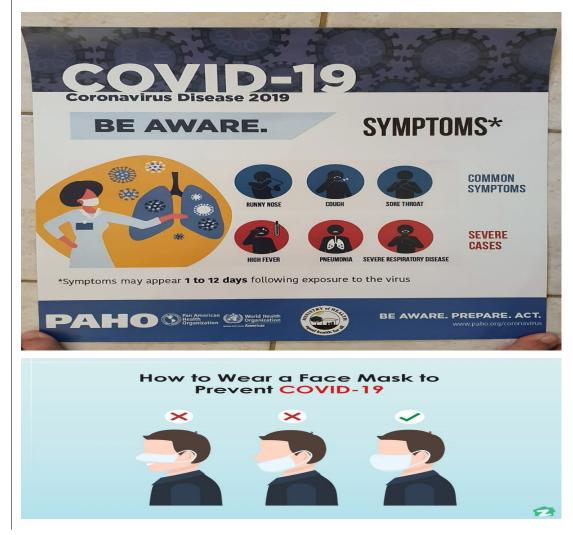
REFERENCES

To access updated information on the numbers of cases in Belize you can go to the following links:

Desktop version: https://arcg.is/OP4Lya Mobile versuib: https://arcg.is/1rsH010



COVID-19 SYMPTOMS



Guidelines

PROTECTING OTHERS

Protect others from getting sick

When coughing and sneezing cover mouth and nose with flexed elbow or tissue





Throw tissue into closed bin immediately after use

Clean hands with alcohol-based hand rub or soap and water after coughing or sneezing and when caring for the sick



World Health Organization

+C

IFRC

MENTAL HEALTH

Coping with stress during the COVID-19 outbreak



It is normal to feel sad, stressed, confused, scared or angry during a crisis.

Talking to people you trust can help. Contact your friends and family.



Draw on skills you have used in the past that have helped you to manage previous adversities and use those skills to help you manage your emotions during this outbreak.



Be aware that not everything you hear about the virus may be true.

Stay updated and use information from trusted sources, like your health authority, World Health Organization (WHO) or your local Red Cross or Red Crescent.



If you must stay at home, maintain a healthy lifestyle including proper diet, sleep, exercise and social contact with family and friends at home and remotely.



Limit worry and agitation by lessening the time you and your family spend watching or listening to media coverage that you perceive as upsetting.



Deal with any emotions you may have in a healthy manner.

If you feel overwhelmed, talk to a health worker or counsellor. Have a plan, where to go to and how to seek help for physical and mental health needs if required.

Source: WHO

Health Education

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CLINICS CONTACT NUMBERS

National Health Insurance Contact information

#1 Lily Street Belmopan Cayo District

Phone: 822-1810 822-2163 ext. 1307 Email: NHlinfor@socialsecurity.org.bz aflowers@socialsecurity.org.bz



COVID-19:

Solidarity of us all needed!

- Be supportive - Protect yourself and others - Stay informed - Stay calm - Fight discrimination & stigma

South Side

Clinic	Administrator	COVID-19 Contact Number
BFLA	Ms. Cheryl Gabourel	202-5881/ 613-5018
BMA	Ms. Rebecca Perez	227-0644/ 227-0159/ 663-6312
BHP	Ms. Sagri Rodriguez	227-6722/ 227 6724/ 6151546
	Ms. Alexy Rosado	227 -7170/ 613-4612
MC	Mr. Andre Obrien	223-0344

Southern Region

Clinic	Administrator	COVID-19 Contact Number
DAN	Mr. Leslie Nicholson	522-3834/33
	Ms. Eugenie Gabourel	523-2018, 632-4702, 603-5123
	Mr. Glenford Parham	722-0410, 670-9590
SA	Ms. Margarita Ack	670-6368

Corozal

Colozal			
Clinic	Administrator	COVID-19 Contact Number	
Corozal Clinic	Ms. Vanessa Rancharan	402-2141	
Presbyterian	Ms. Pamela Murray	423-5011 / 673-5011	
San Narciso	Ms. Rosalia Correa	403-3614/ 613-1164	
Chunox Clinic	Ms. Rosalia Correa	403-3614/ 613-1164	

SEPTEMBER CELEBRATION



With the upcoming September celebrations, please have in mind the safety of your family and friends. Practice social distancing and wear your masks at all times.



